





# RISK MANAGEMENT POLICY

#### SCOPE

This policy sets out the process for the Board to assess and manage risk.

Version 1, July 2021

# Commitment to Te Tiriti o Waitangi

Karāpiro Rowing Inc. (KRI) recognises Te Tiriti o Waitangi as Aotearoa New Zealand's founding document. KRI is committed to upholding the mana of Te Tiriti o Waitangi and the principles of Partnership, Protection and Participation.

## Values

KRI is committed to supporting everyone, including participants, officials, coaches, volunteers, whānau and supporters, to participate in an environment that is respectful, safe, and fair.



## Policy

The KRI Board recognises the need to systematically manage and regularly update the KRI risk profile at a strategic and operational level to address uncertainty and facilitate continuous improvement.

The Board has committed to managing risk using three key documents:

- 1. The KRI Risk Management Policy (this document)
- 2. The Risk Framework and
- 3. The Risk Register.

Together, these three documents define the process, identify the tools and assessment criteria to be used, and establish clear responsibilities in managing risk. All three documents form part of the KRI Board's approach to risk management. This approach provides formal, systematic and structured proactive management of organisational risks.

Risk is inherent in all aspects of KRI's activities and whilst many risks cannot be eliminated, they can be identified, quantified and controlled.

# 1. Objectives of this Policy

- a) This policy confirms the KRI Boards' commitment to implementing a strategic, consistent and structured approach to risk management to effectively minimize the impact of threats causing losses.
- b) This policy is aligned to reflect AS/NZS ISA 3100:2009 Risk Management Principles and Guidelines which provide the framework used to develop this risk management framework.
- c) Risk will manifest itself in many forms and has the potential to impact the brand/reputation, environmental, financial, health & safety, human resources, regulatory/legal, operational, high performance and domestic performance and thereby the achievements of Rowing New Zealand and our Domestic Associations' objectives.
- d) Understanding and managing risks provide greater certainty and confidence for stakeholders, Board, employees, volunteers, participants, contractors and the communities KRI operates in.
- e) Risk management capabilities will be used to maximize value from assets and business opportunities and to assist in fostering participation and performance in KRI.
- f) Risk management will be embedded in KRI's activities, functions and processes. Risk understanding and tolerance for risk is a key consideration in decision making.
- g) Risk issues will be identified, analysed and ranked in a consistent manner using common systems and methodologies.
- h) Risk controls will be designed and implemented to assure achievement of RNZ's objectives. The effectiveness of these controls will by systematically reviewed and where necessary improved.
- i) Risk management performance will be monitored, reviewed and reported. Oversight of the effectiveness of the risk management process will provide assurance to the Board and other relevant stakeholders.
- j) The effective management of risk is vital to the continued growth and success of KRI.

## 2. Risk Tolerance

KRI is an incorporated society and is a not-for-profit organisation, receiving funds from its members, government agencies, grant funders, sponsors and local government. KRI is accountable to its members.

The KRI Board is therefore Risk-Averse.

## 3. Risk Management Process and Procedures

The Board views risk management as integral to KRI's strategic intent, is committed to KRI's strategic plan and fully endorses this risk management policy and framework which provides a system to manage risks associated with KRI's core activities.

# 4. Risk Management Requirements

- a) Risk management will be incorporated into the strategic and operational planning processes of KRI.
- b) Risk and the management thereof will be identified and monitored according to the risk management policy.
- c) Risks will be identified, recorded, reviewed and monitored on an ongoing basis
- d) Risks will be assessed and evaluated against the KRI risk management framework specified in section 8 of this policy.
- e) Risks identified will be recorded in the risk management register.
- f) All risks will be assigned an owner whose responsibilities are specified in section 7 of this policy.

## 5. Risk Management Principles

The risk management principles adopted by KRI are:

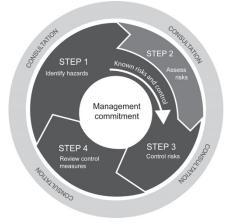
- a) Risk management creates and protects value
- b) Risk management is part of decision making
- c) Risk management explicitly addresses uncertainty
- d) Risk management is systematic, structured and timely
- e) Risk management is based on the best available information
- f) Risk management is tailored
- g) Risk management takes human and cultural factors into account
- h) Risk management is transparent and inclusive
- i) Risk management is dynamic, iterative and responsive to change
- j) Risk management facilitates continual improvement of the organization

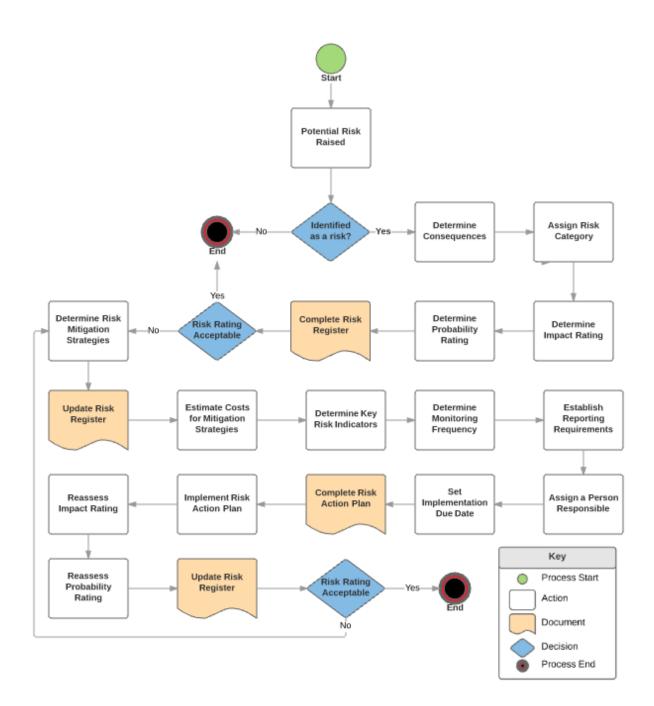
## 6. Risk Management Process

KRI's risk management process contain the following steps, each of which are detailed further in the risk management framework document:

- 1. consultation
- 2. identifying the hazards
- 3. assessing the risk
- 4. identifying appropriate risk control measures
- 5. implementing the control measures
- 6. monitoring
- 7. regular review

A detailed overview of the process is illustrated in the below diagram:





## 7. Risk Reporting Requirements

The Operations Manager is responsible for ensuring the KRI Board is adequately informed of significant risk management issues and the actions undertaken to manage risks on a quarterly basis. The Board will formally review KRI's Risk Policy, Framework and Register annually as part of its annual compliance review.

Responsibilities for risk management and report are outlined in the below table:

| Board            | • Oversee the creation, implementation and maintenance of the risk management                  |
|------------------|--|
|                  | system including the establishment of risk assessment criteria                                 |
|                  | · Approve governance policies  |
|                  | · Approve risk management policy   |
|                  | · Approve risk tolerance   |
|                  | $\cdot$ Ensure strategic risks are identified, assessed, monitored and reported                |
|                  | <ul> <li>Review the effectiveness of the risk management system annually</li> </ul>            |
|                  | <ul> <li>Review the risk register and controls on a quarterly basis</li> </ul>                 |
| Operations       | · Report all risks to the Board on a quarterly basis   |
| Manager          | $\cdot$ Report on the status of relevant risk items to the Board                               |
|                  | · Ensure internal compliance control systems for implementation of risk management             |
|                  | plan are in place  |
|                  | <ul> <li>Ensure compliance with regulatory requirements and best practice</li> </ul>           |
|                  | <ul> <li>Responsible for the risk framework and updating the risk register</li> </ul>          |
|                  | · Monitoring and implementation of the Risk Management Framework across the                    |
|                  | organisation   |
|                  | $\cdot$ Ensure staff understand their responsibilities with respect to risk identification and |
|                  | management   |
| Facility Manager | <ul> <li>Identify existing controls to help manage risks</li> </ul>                            |
|                  | <ul> <li>Develop action plans to reduce the probability and/or impact of the risk</li> </ul>   |
|                  | <ul> <li>Monitor the implementation of the action plan</li> </ul>                              |
|                  | · Report on the effectiveness of outcomes  |
|                  | · Monitor and alert manager to significant changes in risk status                              |
| Members and      |  |
| volunteers       | · Follow policies, codes, procedures and rules   |
|                  | · ·  |

# 8. Risk Framework

#### Risk Matrix

The Board has approved the following risk matrix:

| _           |                     |              | Impact        |          |          |               |          |  |  |
|-------------|---------------------|--------------|---------------|----------|----------|---------------|----------|--|--|
| Risk Matrix |                     |              | Insignificant | Minor    | Medium   | High          | Extreme  |  |  |
|             |                     | 1            | 1 2 3         |          | 4        | 5             |          |  |  |
| Probability | Rare                | 1            | Low           | Low      | Low      | Moderate      | Moderate |  |  |
|             | Unlikely 2          |              | Low           | Low      | Moderate | Moderate High |          |  |  |
|             | Possible 3          |              | Low           | Moderate | High     | High          | Extreme  |  |  |
|             | Likely              | Likely 4 Low |               | Moderate | High     | Extreme       | Extreme  |  |  |
|             | Almost 5<br>Certain |              | Moderate      | High     | High     | Extreme       | Extreme  |  |  |

#### Risk Grading Criteria – Impact Ratings

The Board has resolved that risk will be assessed over the following categories in relation to impact:

- Brand / Reputation impact on brand, general credibility and reputation
- *Domestic* impact on domestic operations
- *Environmental* impact on the environment

- Financial impact on finances
- *Health & Safety* impact on the safety and wellbeing of people
- *High Performance* impact on high performance operations
- Human Resources impact on corporate knowledge / continuity
- Operational impact on the provision of services
- *Regulatory / Legal –* impact on regulatory exposure or legal compliance

The Board has determined the following levels of impact and criteria

| In   | пра | ct A          | ssessment   | Brand/<br>Reputation   | Domestic  | Environmental  | Financial   | Health &<br>Safety   | High<br>Performance   | Human<br>Resources  | Operational   | Regulatory<br>/ Legal   |
|------|-----|---------------|---|--|---|--|---|--|---|---|---|---|
|      | 5   | Extreme       | Can prove<br>catastrophic or<br>terminal for the<br>whole<br>organisation   | Collapse of the<br>organisation. Major<br>inquiry into systemic<br>misconduct. Wholesald<br>members or senior<br>reputational damage<br>reputational damage<br>that can'tbe recovered<br>from easily. Sustained<br>and prolonged media<br>interest with criticism<br>of the association.<br>External / independent<br>investigation required.<br>External management<br>of communications and<br>recovery.   | Severe<br>compromise to<br>strategic<br>objectives /<br>goals. Severe<br>ongoing impact<br>delivery. Skills<br>shortage<br>severely affects<br>ability to meet<br>objectives /<br>goals. Loss of<br>majority of<br>senior<br>management<br>and/or capable<br>staff. | Severe natural<br>disaster or<br>weather event<br>causing permanent<br>long term damage<br>to the environment<br>and/or resulting in<br>an inability to<br>continue<br>operations.<br>Permanent long-<br>term<br>environmental<br>harm, significant<br>loss of<br>environment.   | More than<br>\$1 million.                               | Death or<br>permanent<br>disability due<br>to<br>compromised<br>safety<br>standards. | Severe compromise<br>to strategic<br>objectives / goals.<br>Severe ongoing<br>impact on service<br>delivery. Skills<br>shortage severely<br>affects ability to<br>meet objectives /<br>goals. Loss of<br>majority of senior<br>majority of senior<br>majority of senior<br>management<br>and/or capable<br>staff. | Loss of<br>majority of<br>board<br>members<br>and/or senior<br>managers.  | Unable to deliver<br>services in a<br>region.<br>Prohibition from<br>delivering<br>competition at<br>any level.   | Criminal<br>prosecution<br>due to failure<br>to comply with<br>the law.   |
| Ħ    | 4   | High          | Significant<br>jeopardy to<br>some aspects<br>of the<br>organisation<br>but won't<br>result in<br>organisational<br>failure | Loss of affiliates.<br>Investigation of serious<br>individual misconduct.<br>Loss of significant skills<br>from board or senior<br>management.<br>Significant reputational<br>damage or loss of<br>confidence in board or<br>senior management.<br>Considerable media<br>interest with minor<br>criticism of association.<br>External / independent<br>investigation required.<br>Communications and<br>internally with strong<br>external guidance. | Significant<br>compromise to<br>strategic<br>objectives /<br>goals.<br>Significant<br>on service<br>delivery. Skills<br>shortage affect<br>ability to meet<br>objectives /<br>goals.<br>Significant<br>increase in staff<br>turnover.                               | Significant natural<br>disaster or<br>weather event<br>causing significant<br>long term damage<br>to environment<br>and/or serious<br>disruption to<br>operations.<br>Significant long<br>term<br>environmental<br>harm, loss and<br>damage of<br>environment.                   | More than<br>\$500,000<br>but less than<br>\$1 million. | Serious injury<br>due to<br>compromised<br>safety<br>standards.                      | Significant<br>compromise to<br>strategic objectives<br>/ goals. Significant<br>ongoing impact on<br>service delivery.<br>Skills shortage<br>affect ability to<br>meet objectives /<br>goals. Significant<br>increase in staff<br>turnover.   | Loss of some<br>board<br>members<br>and/or senior<br>managers.<br>High turnover<br>of experienced<br>staff. Not<br>perceived as<br>employer of<br>choice. | Widespread<br>failure or loss of<br>service<br>standards.<br>Unable to deliver<br>National<br>Competitions /<br>Championships.                                  | Civil action due<br>to negligence<br>or new<br>regulations<br>that impede<br>operations.<br>Regulatory or<br>police<br>investigation<br>with adverse<br>findings. |
| Impa | 3   | Medium        | Will cause<br>problems but<br>nothing too<br>significant  | Threats of withdrawal<br>from affiliated<br>organisations. Failure<br>of prominent branded<br>project. Failure of<br>affiliates. Individual or<br>group misconduct.<br>Sustained public<br>criticism of the<br>organisation. Limited<br>reputational damage.<br>Minimal media interest<br>with minor criticisms of<br>the association. Most<br>communications and<br>recovery can be<br>managed internally<br>with some external<br>guidance.        | Compromise<br>strategic<br>objectives /<br>goals.<br>Moderate<br>impact on<br>service delivery.<br>Moderate<br>increase in staff<br>turnover.   | Natural disaster or<br>weather event<br>causing significant<br>but temporary<br>damage to<br>environment<br>and/or disruption<br>to operations.<br>Significant release<br>of pollutants with<br>mid-term recovery.<br>Signiant but<br>temporary damage<br>to the<br>environment. | More than<br>\$300,000<br>but less than<br>\$500,000.   | Systemic<br>injuries or<br>increased<br>frequency of<br>near misses.                 | Compromise<br>strategic objectives<br>/goals. Moderate<br>impact on service<br>delivery. Moderate<br>increase in staff<br>turnover.   | Widespread<br>staffmorale<br>problems and<br>high staff<br>turnover.  | Moderate impact<br>on service<br>standards.<br>Unable to deliver<br>local sports<br>competitions.<br>Widespread<br>discontent by<br>members /<br>participants.  | Regulatory or<br>police<br>investigation<br>without<br>adverse<br>findings.<br>Compliance<br>obligations<br>breached.   |
|      | 2   | Minor         | Mild impact but<br>should be<br>addressed   | Localised negative<br>media coverage. Senior<br>management or board<br>belief that the<br>associations reputation<br>has been damaged.<br>Media interest is short<br>lived and association<br>not directly blamed.<br>Communication and<br>recovery can be<br>managed internally.  | Minor impact on<br>service delivery.<br>Limited effect<br>on outcomes /<br>objectives.<br>Minimal<br>increase in staff<br>turnover.   | Minor natural<br>disaster or<br>weather event<br>causing minor<br>temporary damage<br>to environment<br>and/or minor<br>impact on<br>operations. Minor<br>transient<br>environmental<br>harm.  | More than<br>100,000 but<br>less than<br>\$300,000.     | Minor injuries.  | Minor impact on<br>service delivery.<br>Limited effect on<br>outcomes /<br>objectives. Minimal<br>increase in staff<br>turnover.  | General staff<br>morale<br>problems and<br>increase in<br>staff turnover.   | Minor impact on<br>service delivery.<br>Competitive<br>threats to<br>membership.<br>Constrained<br>capacity to meet<br>demands of<br>members /<br>participants. | Persistent<br>complaints<br>against the<br>organisation<br>and/or board.  |
|      | 1   | Insignificant | No significant<br>threat and can<br>be left<br>unmitigated<br>without special<br>action                                     | Media interest in a<br>local issue. Reputation<br>not affected. Minimal<br>media attention.<br>Communications and<br>recovery can be<br>managed internally.  | Limited effect<br>on outcomes /<br>objectives. No<br>increase in staff<br>turnover in<br>area.  | Minor natural<br>disaster or<br>weather event not<br>impacting<br>operations or<br>causing any<br>environmental<br>damage or loss.   | Less than<br>\$100,000.                                 | Insignificant<br>injuries or<br>near miss.   | Limited effect on<br>outcomes /<br>objectives. No<br>increase in staff<br>turnover in area.   | Isolated staff<br>dissatisfaction.  | Very minor,<br>temporary<br>service<br>disruption.  | Unfounded<br>complaints<br>against the<br>organisation<br>and/or board.   |

#### Risk Grading Criteria – Probability Ratings

The Board has resolved that the following probability thresholds and ratings in relation to assessing risk will be used:

# **Probability Assessment**

| Probability | 5      | Almost Certain       | Will probably occur more than once  |  |  |  |  |
|-------------|--------|----------------------|-------------------------------------|--|--|--|--|
|             | n      |                      | within 12 months                    |  |  |  |  |
|             | ~      | Likely               | High probability that will occur at |  |  |  |  |
|             | 4      |                      | least once within next 24 months    |  |  |  |  |
|             | 3      | Possible<br>Unlikely | Reasonable likelihood that could    |  |  |  |  |
|             |        |                      | occur more than once in 24 months   |  |  |  |  |
|             |        |                      | Not likely to occur within next 24  |  |  |  |  |
|             | 2      |                      | months                              |  |  |  |  |
|             | 1 Rare |                      | Not impossible but highly unlikely  |  |  |  |  |

#### Risk Tolerance Levels

The Board has resolved that the following risk tolerance thresholds be used in relation to the actions personnel shall take in relation to managing risks:

| Risk Level | Required Actions   |
|------------|--|
| Extreme    | Intolerable<br>Operations/activity should be discontinued until the level of risk can be reduced.<br>Consider options for reducing the impact or probability of the risk.<br>CEO/board to be informed ASAP and provide urgent attention, guidance and<br>approval of mitigation strategy.<br>Consider external advice (legal or risk advisor).   |
| High       | Tolerable level of risk - significant management and monitoring required<br>Actions should be taken to ensure risk level is 'as low as reasonably practicable'<br>(ALARP).<br>Consider options for reducing the impact or probability of the risk.<br>If level of risk is ALARP, continue to manage using documented operating<br>procedures.<br>Increase monitoring of controls to ensure effectiveness in managing the risk. |
| Moderate   | <b>Tolerable level of risk - follow operating procedures</b><br>Ensure risk level is ALARP.<br>If level of risk is ALARP, continue to manage using standard operating procedures<br>with normal monitoring protocols.  |
| Low        | Tolerable level of risk<br>Maintain existing controls. No additional controls required.  |

This policy is due for review August 2022 or earlier as required.

### Karāpiro Rowing Inc.

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